

SUMMARY

Accomplished IT leader with over 13 years of experience driving large-scale technology transformations and managing global IT operations. As Global IT Director, I led a distributed team in developing and executing forward-thinking strategies to optimize infrastructure, reduce costs, and enhance service delivery across a remote organization. With a strong focus on operational efficiency, I've successfully transitioned on-premise systems to cloud-based solutions, implemented automation to streamline critical processes, and ensured compliance with industry standards through successful SOC 2 and ISO 27001 certifications. I also led the company's responsible AI strategy by introducing an AI use policy, establishing data-compliance guardrails, and guiding organization-wide adoption initiatives aligned with business objectives. Passionate about leveraging technology to drive business success, fostering high-performance teams, and delivering impactful results in an ever-evolving digital landscape.

PROFESSIONAL EXPERIENCE

Global Information Technology Director

*Momentum Technologies: gomomentum.com
January 2024 – October 2025*

- Managed global IT operations, spanning help desk, system administration, and security, while implementing strategic initiatives that enhanced technology performance, lowered costs, and ensured reliable service delivery across a remote, global workforce.
- Spearheaded the organization's transition from on-premise infrastructure to a fully integrated cloud environment, driving operational efficiency, scalability and enhanced security across all systems.
- Implemented a comprehensive AI use policy aligned with organizational goals and risk tolerance. Designed and deployed AI guardrails to ensure compliance with data governance standards, while leading company-wide adoption efforts to integrate AI tools responsibly and effectively across all business functions.
- Designed and implemented a new ticketing system for internal teams, streamlining processes, reducing ticket resolution times, and improving SLA adherence, while boosting customer satisfaction scores and driving greater ticket deflection through automation and self-resolution capabilities.
- Identified and implemented automation across key processes, including onboarding/offboarding, role-based access controls, system monitoring, patch management, and reporting, leading to improved efficiency and a significant reduction in manual workloads.
- Directed cross-functional teams through the SOC 2 and ISO 27001 auditing and certification process, successfully achieving these certifications for the first time in the organization's history.

Information Technology Manager

*Stoneridge Software: stoneridgesoftware.com
July 2022 – December 2023*

- Maintain business operations and build toward the future while leading the help desk, security & compliance and system administration workstreams with continuous process improvement.
- Proposed technology advancements to company leadership and assisted with the development of a 5 year technology roadmap to match the scale of company growth and align with projected goals.
- Implemented fiscally responsible licensing and infrastructure changes while also optimizing our utilized technologies. Responsible for vendor management and all Information Technology related budget and expenses.
- Played a key role in performing due diligence and technical lift for the acquisition of a company

as well as the divestiture of a subsidiary company.

- Lead projects large and small through DevOps sprint-based work across several teams with critical impact.

System Administrator

Stoneridge Software: stoneridgesoftware.com

February 2021 – July 2022

- Manage day to day operations within a multitude of applications and environments between several physical locations and the cloud for an international workforce.
- Migration of local domain functions and workloads to Azure cloud offerings, while preparing the framework for a zero-trust environment by integrating Azure & Okta SSO IDP solutions.
- Implemented Intune with conditional access policies for better remote management of company assets and data to allow for more secure WFH capabilities. Also implemented AutoPilot for remote deployment of equipment.
- Responsible for all physical, virtual and Azure cloud servers, networking and assets. This includes the entire lifecycle of architecture and design, as well as implementation and configuration all the way through to support, backups and maintenance.

System Administrator III

Wex Health (Previously Discovery Benefits): wexhealthinc.com

August 2016 – February 2021

- Involved with the integration of Discovery Benefits under the Wex family of companies as a critical technical resource.
- Developed various in-house applications including automation of user onboarding and termination, role based access control, service desk tools and standardized computer deployment. Expanded support across multiple domains and locations.
- Managed automation solutions, Azure & O365 administration, Okta, G Suite, VMware VM's, SCCM/WSUS/File servers, ticketing system, application and OS deployment, SOC1/SOC2/SOX audits.

EUC Support

Catholic Health Initiatives: catholichealthinitiatives.org

October 2014 – August 2016

System Administrator

Meyer Real Estate Group: meyerreg.com

April 2012 – August 2014

EDUCATION

Northeastern Illinois University 2009 – 2010: Graphic Design
North Dakota State University 2007 – 2009: Computer Science