

## SUMMARY

IT Leader with 12+ years of experience developing and maintaining business systems and processes. Experienced with both on-premises and cloud system management, I strive to build efficient foundations that help businesses scale. I'm always learning and confident in my ability to step into any challenge and quickly adapt.

## PROFESSIONAL EXPERIENCE

### IT Manager

*Stoneridge Software:* [stoneridgesoftware.com](http://stoneridgesoftware.com)

*July 2022 – Present*

- Maintain business operations and build toward the future while leading the help desk, security & compliance and system administration workstreams with continuous process improvement.
- Proposed technology advancements to company leadership and assisted with the development of a 5 year technology roadmap to match the scale of company growth and align with projected goals.
- Implemented fiscally responsible licensing and infrastructure changes while also optimizing our utilized technologies. Responsible for vendor management and all Information Technology related budget and expenses.
- Played a key role in performing due diligence and technical lift for the acquisition of a company as well as the divestiture of a subsidiary company.
- Lead projects large and small through DevOps sprint-based work across several teams with critical impact.

### System Administrator

*Stoneridge Software:* [stoneridgesoftware.com](http://stoneridgesoftware.com)

*February 2021 – July 2022*

- Manage day to day operations within a multitude of applications and environments between several physical locations and the cloud for an international workforce.
- Migration of local domain functions and workloads to Azure cloud offerings, while preparing the framework for a zero-trust environment by integrating Azure & Okta SSO IDP solutions.
- Implemented Intune with conditional access policies for better remote management of company assets and data to allow for more secure WFH capabilities. Also implemented AutoPilot for remote deployment of equipment.
- Responsible for all physical, virtual and Azure cloud servers, networking and assets. This includes the entire lifecycle of architecture and design, as well as implementation and configuration all the way through to support, backups and maintenance.

### System Administrator III

*Wex Health (Previously Discovery Benefits):* [wexhealthinc.com](http://wexhealthinc.com)

*August 2016 – February 2021*

- Involved with the integration of Discovery Benefits under the Wex family of companies as a critical technical resource.
- Developed various in-house applications including automation of user onboarding and termination, role based access control, service desk tools and standardized computer deployment. Expanded support across multiple domains and locations.
- Managed automation solutions, Azure & O365 administration, Okta, G Suite, VMware VM's, SCCM/WSUS/File servers, ticketing system, application and OS deployment, SOC1/SOC2/SOX audits.

**EUC Support**

*Catholic Health Initiatives: [catholicealthinitiatives.org](http://catholicealthinitiatives.org)*

*October 2014 – August 2016*

**System Administrator**

*Meyer Real Estate Group: [meyerreg.com](http://meyerreg.com)*

*April 2012 – August 2014*

**EDUCATION**

**Northeastern Illinois University 2009 – 2010: Graphic Design**

**North Dakota State University 2007 – 2009: Computer Science**